

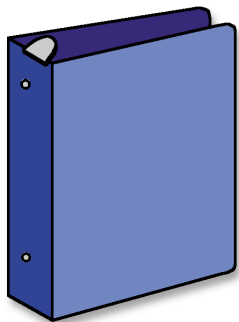
If you have any comments, complaints or compliments about our IAG Library and/or computerised information services (including ideas for improvement please use the space below

## IAG Library and Computer User Survey



Thank you for taking the time to complete this questionnaire

If you use the IAG Library and/or computers please help us to improve the service by completing this survey



**1 How did you find out about the IAG library and/or computerised information services?**

- College or university
- Jobcentre
- Friend
- Advertisement
- Other (please specify) .....

**2 Have you used the IAG library before?**

- Yes  No

**3 How often have you used the IAG library?**

- Once
- 2 - 3 times
- 4 times or more

**4 What type of information were you looking for?**  
(you can tick ✓ more than one box)

- Jobs and Careers  Higher Education
- Financial information  Job Vacancies/Job Hunting
- Work or Training Abroad  Course Information
- Other (please specify) .....

**5 How easy was it for you to find the information?**

- Very Easy  Easy  Difficult  Very Difficult

**6 If you used one of our computers for information, how easy was it to use?**

Which programme	Very Easy	Easy	Difficult	Very Difficult
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**7 Please list any information you were unable to find in the IAG library.**

**8 Are the IAG library opening times convenient?**

- Yes  No

Comments .....

**9 What did you think of the IAG library?**  
(✓ if you agree)

- Welcoming  Easy to use
- Well set out  Suitably furnished
- Other comments .....

**10 Would you use the IAG library again or recommend it to others?**

- Yes  No